

Rethinking housing

Increasing opportunities



Your Salford Housing Partnership!

New ways of working, new thinking, new ideas.

Welcome to this special issue newsletter, which has been prepared to give you information and find out your views on what is important to you when it comes to housing in Salford. Since 2004 we have achieved many of our goals and we've highlighted just some of these in this newsletter.

The Salford Housing Partnership (SHP) was created in September 2004 to provide an overall plan for housing in Salford. The SHP is made up of a number of organisations, including the council and public and private organisations, and makes sure that housing priorities have the support of all partners stakeholders and residents. Its vision is:

'To create a future where people see Salford as a great place to live. A place where you can find a choice of popular homes in desirable locations served by excellent housing services'.

In this issue:

- About the **Salford Housing Partnership**
- What we have achieved 2004-2006
- Tell us your priorities for 2007-2010
- How much do you love your home? Win stuff!

What have we achieved?

Together, we've made this happen since 2004

- Just over £41 million has been invested as major investments to council-owned homes. This is in addition to day-to-day repairs and service.
- Almost £60 million has been invested to support private housing.
- Nearly £24 million has been spent on providing affordable homes.
- Almost 2,700 new homes have been built across the city.

Plus, we have made a difference to the lives of thousands of people in Salford.

Your strategy for 2004-2006 influenced how this money was spent, how improvements were made and crucially, how services have been delivered.



5 key priorities:

In 2004, you told us what Housing's priorities should be:

Priority 1:

Enable independent living in all our communities

We have:

- Launched a Supporting People Strategy to provide housing related support to vulnerable people.
- Worked to improve housing for older people.
- Supported young people leaving care.
- Developed extra care schemes for older people.
- Improved the Homelessness and Housing Advice services.
- Made changes to the Home Improvement Agency which assists homeowners and private sector tenants to repair, improve, maintain or adapt their home.
- Improved access to housing information.

Priority 2:

Provide a greater choice of homes and housing services

We have:

- Updated our plans for improvements to the environment, housing and neighbourhoods.
- Formed strong partnerships in regeneration areas.
- Produced an affordable housing strategy to determine how we can help residents to get on the property ladder.
- Improved access to affordable rented homes.
- Started mandatory licensing of houses in multiple occupation to improve the safety of tenants.

Priority 3:

Bring all homes to a decent standard

We have:

- Consulted extensively with council tenants about the options available to bring all homes up to a decent standard.
- Put together an investment strategy to provide funding for improvements.
- Launched our affordable warmth strategy which provides a way for residents to save money and keep warm.

Priority 4:

Ensure equal access to homes and housing services

We have:

- Worked with people from all ethnic and faith groups to develop a new housing strategy that meet their needs.
- Made improvements to the way we plan and improve neighbourhoods.
- Improved access to home ownership.
- Launched the first customer involvement guide for housing for all residents in Salford.

Priority 5:

Make sure we have the means to deliver our strategy

We have:

- Influenced regional housing plans and strategies.
- Gained funding from the Housing Market Renewal Programme.
- Worked with the Central Salford Urban Regeneration Company on its vision for Central Salford.
- Worked in partnership with private and social landlords to deliver new housing in Salford.

How much do you love your home? Win stuff!

Send us a photo showing how much your home means to you and how much you like living in your home and you could win £125 worth of home improvement vouchers! The more photos you send in the more chances you have of winning.

You can enter by:

- Including your photo with the priority actions form when you send it back
- Emailing your photo to nina.bertenshaw@salford.gov.uk

The competition deadline is 31 August 2006 and we will announce the winner shortly afterwards. Please write your name and address on the back of each photo if you wish us to return them.

Photos will be displayed at www.salford.gov.uk/housingstrategy. You can also complete an online consultation form here.

We listen. We respond. We achieve. Tell us your views on what we should be doing in the future and you could win £125 worth of home improvement vouchers!

This information will be fed into our Housing Strategy for 2007-2010 which is due to be completed early next year. We'd like you to look at these and let us know if these should be high, medium or low on our list. Simply place a cross in the appropriate box for each priority.

Priority Actions	High	Medium	Low
Look at how different housing organisations can work together to improve services for tenants and residents, e.g. home repairs			
Make it easier for residents to find information on housing in Salford			
Help Salford residents who want to buy their own home			
Improve housing services offered to our faith and ethnic communities			
Bring all council-owned homes in Salford to the Decent Homes standard. (A Decent Home should be warm, weatherproof and have reasonable modern facilities)			
Concentrate on transforming housing in Central Salford (Central Salford includes: Broughton, Claremont, Irwell Riverside, Kersal, Langworthy, Ordsall, Weaste and Seedley)			
Concentrate on improving housing in areas of West Salford (West Salford includes: Barton, Boothstown and Ellenbrook, Cadishead, Eccles, Irlam, Little Hulton, Pendlebury, Swinton, Walkden, Winton and Worsley)			
Involve our customers more when we think about improving the housing services we offer			
Concentrate on improving the housing services we offer vulnerable residents (e.g. older people, people with disabilities)			
Improve how we work to prevent homelessness			
Work with residents and local teams to make people feel safe in their neighbourhoods			
Ensure that all privately owned homes meet the Decent Home Standard (A Decent Home should be warm, weatherproof and have reasonable modern facilities)			

What is your number one priority for housing? _____

Please tell us:

Your name _____

Your phone number _____

Which area of the city you live in _____

Please respond by 31 August 2006

Thank you for your views.

What have our customers been telling us that they want?

You have already given us some feedback throughout the year about what you would like to see and so far this includes:

- Investment in homes, the environment and 'street scene.'
- More information about the housing services we provide.
- More larger housing available.
- The council and its partners to develop better awareness of the cultural needs of all of our communities.
- Improved customer care.
- Better support for people living independently.
- Better involvement at a local level.

If you want to discuss any of the information in this newsletter, please contact Nina Bertenshaw at Salford City Council on 0161 793 2834 or by e-mail at nina.bertenshaw@salford.gov.uk

A copy of our Housing Strategy Review, which explains our achievements in more detail, is available to view at www.salford.gov.uk/keydates

The next steps

The Salford Housing Partnership expects to launch your Housing Strategy for 2007-2010 in the first half of 2007. We will work hard to make sure that this is available to you in a variety of ways, including updates on our web pages at www.salford.gov.uk/housingstrategy

These are exciting times – a lot has happened already and there's lots more to do! We have achieved so much, we have fantastic opportunities ahead, we are proud of our successes and we want to raise the bar in terms of helping to create an even better Salford. But it can't be done without you. Together we can make it happen.

This document can also be provided in large print, audio/electronic and Braille formats. Please contact the Equalities Team at Salford City Council on 0161 793 3536

إذا احتجت للمساعدة في فهم هذه النشرة , برجاء الاتصال بفريق المساواة في مجلس سالفورد,
هاتف رقم 0161 793 3536

এই পুস্তিকাটি বোঝার জন্য যদি আপনার সাহায্যের প্রয়োজন হয় তাহলে সেলফোর্টে কাউন্সিলের ইকুয়ালিটি টিমের সঙ্গে যোগাযোগ করুন টেলিফোন নম্বর 0161 793 3536

如果您有關於本宣傳頁的任何問題,請聯繫 Salford 理事會的 Equalities 團隊,電話號碼為 0161 793 3536

જો આ લીફલેટ સમજવા મોટ તમને મદદની જરૂરત હોય, કૃપા કરી ઇકુઅલિટીઝ ટીમ સજ્જોર્ડ કાઉન્સિલનો ટેલિફોન નમ્બર 0161 793 3536 પર સંપર્ક કરો.

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਲੀਫਲੈਟ ਨੂੰ ਸਮਝਣ ਵਿਚ ਸਹਾਇਤਾ ਦੀ ਜ਼ਰੂਰਤ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਲਫੋਰਡ ਕੌਂਸਲ (Salford council) ਵਿਚ ਇਕੁਅਲਿਟੀ ਟੀਮ (Equalities Team) ਨਾਲ ਫੋਨ ਨੰਬਰ 0161 793 3536 'ਤੇ ਸੰਪਰਕ ਕਰੋ।

اگر آپ کو اس لیف لیٹ کے سمجھنے میں مدد کی ضرورت ہو تو براہ کرم اکیویٹی ٹیم کو سلفورڈ کونسل سے اس ٹیلی فون نمبر 0161 793 3536 پر رابطہ قائم کر سکتے ہیں۔

Business Reply
License Number
RRAJ-TKRX-UEYH



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