

FILE NOTE:

The following diary of disturbances was sent to Licensing Section and was received on 19<sup>th</sup> June 2002. As the writing is a little shaky, I have written it out.

“Dear Carol,

Just sending in the letter about the noise and the nuisance etc:

31.5.02

Music was on from 8.00 pm until 12 midnight and it was very loud.

1.6.02

7.30 pm music – went on until 12.30 a.m.

2.6.02 When the World Cup was on, we had music on 7.30 until very late and it was very noisy and you could hear the DJ very clearly.

3.6.02

Music was on 7.30 pm until gone 12 midnight

4.6.02 – exactly the same times as the previous night.

15.6.02 When the World Cup was on there was music from 8 o'clock until 11.30

16.6.02 – Music from 8 pm until 10.45pm, but so loud that we could hear the DJ shouting.

When is it going to stop. All the people on the High Street are sick of it.”

Mrs. Caldwell  
17 High Street  
Walkden

## File Note

12.00 – 12<sup>th</sup> June 2002

I telephoned P.C. Wildman to ascertain if plain clothes officers were put in on 24<sup>th</sup> to 26<sup>th</sup> May and because P.C. Wildman was not available, I spoke with Sgt. Kraft, who informs me that it was impossible to do as they were required elsewhere. He also informed me that they had had the licensee from the Bulls Head, Andrew Lane, in at Little Hulton Police Station that morning to give him a severe warning regarding the trouble at his premises. However, he said he would get P.C. Wildman to telephone me to keep me up to date.

3.00 pm

P.C. Wildman telephoned to put me in the picture. He says that when they had Andrew Lane in they put to him all the complaints they have had and all the incidents they have heard. He of course denied everything, but the police have informed him that they are keeping their eye on him and if he steps out of line they will be waiting.

They also told him to get a grip of the people who are allowed in and how much trouble has been caused by him allowing to be served the individuals which other pubs in the Pubwatch Scheme have banned. He has now asked for a list of the banned people to put up in his premises.

Little Hulton police will be keeping close watch on these premises.

3.50 pm

Spoke to Sgt. Icely, the Licensing Sergeant at the Crescent who tells me they will be putting a squad of plain clothes police in either this weekend or the following weekend because they feel there is a lot going on at the Bulls Head which needs looking at.

He says he will report back to me before the Special Panel Meeting on 27<sup>th</sup> June 2002.

11.50am 20<sup>th</sup> May 2002

Telephone Call from:

P.C. Martin Wildman, Little Hulton Police Station,  
Telephone No. 856 5284

P.C. Wildman telephoned to advise this department that he is sending in plain clothes officers next weekend, 24<sup>th</sup> to 26<sup>th</sup> May at the request of Sgt. Icely the Licensing Sergeant at The Crescent because local residents are concerned the pub is (a) putting on entertainment longer than the permitted hours and (b) serving drinks after time.

He also informed me that at a recent Pubwatch meeting all the local Walkden pubs have been certain "undesirable individuals".

Apparently Andrew Lane, Licensee of the Bulls Head is serving them in his pub. As a result, trouble is ensuing at other licensed premises because the same "undesirable individuals" feel they should be allowed in all the local pubs if the Bulls Head allow them in. There have been several incidents with these individuals.

Also, sometime last week, Andrew Lane caused a problem at The Stocks public house (he and the licensee of the Stocks don't get on). It is alleged he went to the premises armed with a snooker cue and caused an incident there. P.C. Wildman informs me that if the police had been called at the time, he would have arrested Lane for "an affray".

13<sup>th</sup> May 2002 10.30 am

Telephone call from Mrs. Cordwell who says Saturday night, 11<sup>th</sup> May, she had all windows and a double front door closed and the noise from the Bulls Head was still horrendous. She telephoned the emergency Environmental Services who took a note of her complaint.

She is concerned about the amount of noise nuisance there will be during the Jubilee celebrations.

10.45 am

I spoke to the Licensee of the Bulls Head.

Firstly I informed him that the PEL had not been transferred into his name from previous licensee. He said his solicitor had told him it had been done. When the renewal form was submitted, Andrew Lane's name appeared as applicant, but that was the first we knew about him.

This is a breach of the Licence conditions.

In any case I informed him of our concerns regarding his premises and the various complaints we have received regarding noise nuisance. He emphatically denies his entertainment is too loud. I warned him that the complainant had telephoned the emergency Env. Health officer who made a note of her complaint. I also informed him that I had been told the entertainment went on much longer than the terminal hour of 11 pm – again which he denies, but which I am inclined not to believe. There have been too many complaints regarding the same thing in the past.

I have warned him that I am keeping a close eye on his premises and that with the Royal Jubilee celebrations coming up (he says they have lots of events planned for that week), he should be mindful of people who live close by and that if I continue to receive complaints, I shall take a report to our Licensing Regulatory Panel.

Contacts in Env. Services – Stuart Bailey and Steve Smith. They are calling at weekend and will make a note if the noise is excessive.

2<sup>nd</sup> April 2002 – 9.30 am

Telephone call from Mrs. Cordwell, stating that Sunday evening at the Bulls Head was horrendous.

She said the public were still going in and out and drinks being served until 12.25am and the noise when the customers were leaving had to be heard to be believed. Customers were leaving from 12.25 onwards.

She also said she could see people dancing on the tables inside the premises.

10.00 am

Spoke by telephone to the Assistant Manager who “couldn’t comment” on the complaint. I read him the riot act and also informed him that I must speak to the licensee.

I was informed he was at a Pubwatch meeting. I said I would ring towards lunchtime.

10.45 am

Jane Nugent – I took a telephone call from Manager, Andrew Lane, who says he’s been there since October 2001. Advised to have the PEL transferred into his name. He denies any late serving but does say that he had an extension granted for Saturday and Monday.

Advised re the noise causing annoyance to local residents. He admitted having new doorstaff on who have applied for registration but not yet been approved. Mr. Lane has been warned regarding unregistered door supervisors – again.

23.11.01 – 9.30 am

I received a telephone call from Mrs. Cordwell who lives opposite the Bulls Head in Walkden.

She stated that karaoke was excessively loud on Sunday, particularly between 9.20 and 10.35pm and the doors were wide open.

Fights broke out and bottle thrown at closing time. Sgt. Craft from Little Hulton Police Station has been into the premises and warned the licensee regarding noise and good order.

11.00am

I spoke to Licensee's wife again, who says they sent for the police because of a female customer who was ejected for trouble making and she broke a window and was screaming outside. She said doors and windows were closed. Her customers were complaining about not being able to open windows as they were hot. I informed her that I would be checking on the noise at the weekend and she said that was fine.

Carol Barlow

16.7.01

Bulls Head, Walkden

Received a complaint from Mrs. Cordwell, 17 High Street Walkden  
Telephone No. 790 5576

The complain was the karaoke was excessively loud.

I spoke to the Licensee's wife and warned her regarding the noise <sup>nuisance</sup> ~~noise~~ from the Karaoke and referred her to her PEL conditions.

I informed Mrs. Cordwell of my actions and she is agreeable to monitor the noise and she will revert if the nuisance continues.

Carol Barlow

High Street 23  
Walkden  
Manchester

Dear Sir/Madam,

**THE BULL'S HEAD, HIGH STREET, WALKDEN**

I understand the above premises holds a Public Entertainment Licence with the City of Salford and that this licence is due for renewal on 15<sup>th</sup> June 2002.

I wish to object to the renewal of the Public Entertainment Licence for the Bulls Head. The grounds for my objection are the excessive noise when entertainment is being put on and the disturbance made by customers when they are leaving the building late at night.

Yours faithfully,

M. M. Jebb.

D. O'neill



17 High Street  
Walkden  
Manchester

Dear Sir/Madam,

**THE BULL'S HEAD, HIGH STREET, WALKDEN**

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Yours faithfully,

MRS H CALDWELL

29 High Street  
Walkden  
Manchester

Dear Sir/Madam,

**THE BULL'S HEAD, HIGH STREET, WALKDEN**

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Yours faithfully,

*Tanya McKean.*  
*Tal Khan*

27 High Street  
Walkden  
Manchester

Dear Sir/Madam,

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Yours faithfully,

*L Tyrrell*  
L. ROACH

13 High Street  
Walkden  
Manchester

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Yours faithfully,

*E. Hope*  
*13 High St.*  
*Walkden.*

13 High Street  
Walkden  
Manchester

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Yours faithfully, *Mrs Butterworth*  
*13 High St*  
*Walkden*

21 High Street  
Walkden  
Manchester

Dear Sir/Madam,

**THE BULL'S HEAD, HIGH STREET, WALKDEN**

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In support of my objection, I would add that I have complained to the Licensing Section on several occasions over the past twelve months and they, in turn, have warned the licensee on each of those occasions regarding the excessive noise. I feel sure that they will be able to confirm my complaints.

Yours faithfully,

Mr C Robey.  
Mrs T. Robey.

17 High Street  
Walkden  
Manchester

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Yours faithfully, *B Meller*

101 HIGH STREET.

High Street  
Walkden  
Manchester

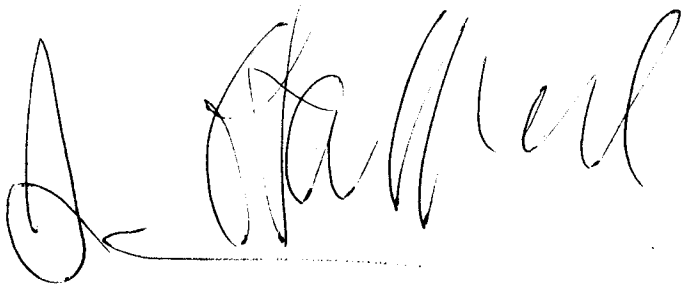
Dear Sir/Madam,

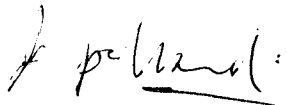
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Yours faithfully,

 Miss J. Stafford

 Mrs. Pollard

Mrs. Pollard